

# Attendee FAQ's

## GENERAL INFORMATION

### What are the dates and location of the 2010 NIADA Convention & Expo?

June 14-17, 2010 at the Caesars Palace Hotel located in Las Vegas, Nevada.

### Do I have to be a NIADA member to attend?

No. Everyone is welcome.

### What is the attire?

All events are business casual with the exception of the National Leadership Awards Banquet and the National Quality Dealer Awards Banquet. These two events are business professional to semi-formal.

### Can I hold a meeting of my own at the NIADA Convention & Expo?

Adjunct meetings and hospitality suites are NOT allowed during education/event hours. If you wish to schedule a meeting during off hours please contact Kimberly Cook at [Kimberly@niada.com](mailto:Kimberly@niada.com).

### What meals are included with a registration?

The Convention Registration provides the following meals.

Tuesday: First Time Attendee Luncheon - only if this is your first time to attend the convention  
Grand Opening of Expo - a dinner buffet is available

Wednesday: Expo - a lunch buffet is available  
National Leadership Awards Banquet - a plated dinner is provided

Thursday: Expo - a lunch buffet is available  
National Quality Dealer Awards Banquet - a plated dinner is provided

The Expo Only Registration provides the following meals.

Tuesday: Grand Opening of Expo - a dinner buffet is available

Wednesday: Expo - a lunch buffet is available

Thursday: Expo - a lunch buffet is available

### Can I bring a guest into education and/or the exhibit hall?

Anyone attending any event at convention must be registered and wear a badge at all times. There will be no admittance without an NIADA badge.

## REGISTRATION

### What are the onsite registration hours?

Sunday, June 13 1:00pm – 7:00pm

Monday, June 14 8:00am – 9:00pm

Tuesday, June 15 7:00am – 7:00pm

Wednesday, June 16 8:00am – 5:30pm

Thursday, June 17 8:00am – 3:00pm

### Can I register onsite?

Yes. To save time and ensure you receive the early discounted rates, we encourage you to pre-register.

**How do I get my name badge?**

Check in at the NIADA Registration Desk. Badges will not be mailed in advance.

**How can I cancel my registration?**

In the event you must cancel, written notice must be received by May 28, 2010 for a full refund minus a \$25 cancellation fee. No refund will be given for cancellations received after this date.

**I have registered for the convention, but unexpectedly will not be able to attend! Can I send someone in my place?**

Yes. Contact Angela Ledbetter at [angela@niada.com](mailto:angela@niada.com) as soon as possible to make the substitution.

**What should I do if I have already registered but never received a confirmation?**

Email [angela@niada.com](mailto:angela@niada.com) and a confirmation will be sent.

## **HOTEL & TRAVEL INFORMATION**

**Is there a housing bureau I should contact?**

No. NIADA does not use a housing bureau. You should make your reservations directly with the hotel. There are several companies who may call you asking to assist with your hotel reservations. Please do not use these companies; they do not represent NIADA.

**What is the host hotel?**

Caesars Palace Hotel in Las Vegas, Nevada

**How do I make hotel arrangements? Is there a NIADA group rate?**

Please call Caesars Palace directly at 866-227-5944 to make your hotel reservations. When calling, give reservations the group code- SCNADO to receive the discounted room rate of \$189. Go to [www.niada.com](http://www.niada.com) to make reservations online. The discounted rate expires May 28, 2010.

**Will airport shuttle service be available?**

The hotel does not provide any type of shuttle service to and from the airport.

Taxi's are available at the airport and the cost ranges from \$15.00-\$30.00. The fare is metered and the final cost is determined on route taken and time traveled.

Taxi service is available at the front entrance of the Caesars Palace Hotel.

**Don't see your question on the list?**

Submit your question to NIADA at [lisad@niada.com](mailto:lisad@niada.com).